



General Terms & Conditions



TABLE OF CONTENTS

Company Introductory Statement	1
Company History	1
Delivering Quality Service	1
Company Objectives	1
General Terms and Conditions	2

Company Introductory Statement

Company History

Rayaan Trading Pty Ltd, trading as POLAR KOOL (PK) has been in business since 2018 and services numerous industries carrying frozen, chilled, dry goods across Local, Regional, and Interstate in NSW, QLD, and VIC.

PK resides in purpose-built facilities that have opened new markets for us in the area of pallet transport services and warehouse distribution.

Delivering Quality Service

Polar Kool is the complete supply chain solutions provider with our business divisions specialising in temperature-controlled storage, staffing solutions, and Pick-packing.

Our enthusiastic professional team place great emphasises on customer service, along with providing a speedy and efficient solution to meet the demand of your customers and you.

PK operates 24 hour / 7 days a week service, with vehicles available at short notice, including holidays.

Company Objectives

- Build long term sustained relationships with our clients and assist them ingrowing their business.
- Concentrate on the service sector, providing added value through technology, superior service and tight operating controls.
- Build on existing strengths, seeking new opportunities based on proven and developed management skills.
- provide our employees with an interesting, satisfying and safe work environment providing personal growth opportunities and be a reasonable corporate citizen in our community.

General Terms and Conditions

Disclaimer

POLARKOOL owns and operates this 'Web Site'. Please read this Disclaimer and the General Terms below prior to obtaining information or ordering any services from this Web Site. When obtaining information or buy services from this Web Site, you agree that you have read, understood and agree to be bound by this Disclaimer and General Terms.

This Disclaimer and General Terms govern the use of this Web Site and the purchase of any services from this Web Site, as amended from time to time. Any amendment will be effective immediately. Your continued use of this Web Site after any amendment becomes effective and constitutes an agreement by you to abide by and be bound by this Disclaimer and General Terms, as so amended.

You should not assume that the functions accessible from this Web Site are error-free or will be suitable for the particular purpose that you have in mind when using the Web Site.

The Company, its sub-contractors and employees will in no event be liable to any person or entity for any direct, indirect, consequential, incidental or other damages for any errors in, or the use of, the information and features available on this Web Site, including without limitation, damages for lost profits, business, data, or damage to your computer systems, even if you have advised the Company of the possibility of such damages.

This Web Site may contain inaccuracies or typographical errors that will be corrected as they are discovered at the Companies' sole discretion. Also, the information contained on this Site is periodically updated. The Company reserves the right at any time and without notice to make modifications, improvements and/or changes to the information, names, images, pictures, logos, icons and services referred to on this Web Site.

The World Wide Web is maintained independently at countless sites around the world. From time to time, other Web Sites may be accessed from links on the Companies' Web Site. The information, names, images, pictures, logos and icons that may be accessed through links from this Web Site may originate outside the boundaries of the Web Site. Therefore, the Company excludes any obligation or responsibility regarding any content derived, obtained, accessed within, through or outside the Companies' Web Site.

Whilst the Company makes all reasonable attempts to exclude viruses from this Web Site, it cannot ensure such exclusion and no liability is accepted for viruses. Thus, you are recommended to take all appropriate safeguards before downloading information from this Web Site.

You agree to neither disturb the normal operation of this Web Site nor infringe the integrity of this Web Site by hacking, altering the information contained in this Web Site, prevent or limit access to this Web Site to other users, or otherwise.

This Disclaimer, General Terms and any claim based on use of information or services from this Web Site shall be governed by the laws of NSW Australia and the parties submit to the exclusive jurisdiction of the courts of NSW Australia.